

UTi Worldwide Relies on Cyberoam for Protected and Productive Internet Usage



Case Study



Organization

UTi Worldwide

Country

Zimbabwe, Africa

Industry/ Vertical

Supply Chain Management



Corporate Profile

UTi Worldwide was established in 1926. The company started as a freight forwarder in Germany and grew into a global supply chain provider with 19,000+ employees and company-owned offices in 59 countries. UTi now offers complete supply chain services and solutions, including air, ocean, distribution, customs brokerage, and contract logistics, capable of providing demand chain services globally.

Being an industry-leading and non-asset-based supply chain management company, UTi requires Internet for communication, general surfing and administrative purposes.

The UTi Worldwide Challenge

Mr. Leejay Tavares, the IT Manager Central Africa at UTi Worldwide explaining his concerns said, "Internet being our important resource, its useful and judicious utilization was our major concern."

The security concerns they faced were:

Unproductive Usage of Internet

Mr. Tavares said, "We often noticed employees using the Internet for unproductive activities like surfing, chatting, playing games, uploading/downloading music, videos etc." Hence, this affected the productivity. Moreover, this consumed bandwidth to such an extent that many a times required websites and applications also became inaccessible. Thus, bandwidth was also hampered.

The Cyberoam Solution

In order to deal with the challenges, UTi searched the market for a solution that could give answers to their questions. During their search, they found all their security answers in Cyberoam and purchased One (1) CR50ia. They deployed it at Harare in Gateway Mode.

After deploying Cyberoam they found following advantages:

Firewall – A Wall Securing the Network Perimeter

Cyberoam's Firewall is Checkmark Level 5 and ICSA Certified. It provides stateful and deep packet inspection for network based security thereby protecting the organization from DoS, IP Spoofing and other network attacks. It also provides a Fusion technology that enables to create policies for multiple features through a single interface, simplifying administration.

Mr. Tavares said, "Cyberoam's Firewall has easily controlled the network attacks and its rules are also easily configurable".

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Mr. Leejay Tavares
IT Manager Central Africa
UTi Worldwide

UTi Worldwide found all their security answers in Cyberoam and decided to deploy it in their network.

Productive Usage of Internet

Cyberoam's Web and Application Filtering solution offers one of the most comprehensive URL databases with 100 million+ URLs classified into 89+ categories that blocks access to harmful websites. Hence, in order to crack the dilemma of uncontrolled surfing in the organization, Mr. Tavares uses this feature to selectively block the web access of employees without affecting productivity. UTi Worldwide employees are now able to access only those websites and applications that are authorized according to the norms of the organization. Also, Cyberoam's identity-based filtering helps Mr. Tavares to create schedules and assign the Internet access policies, surfing quota, time limits and bandwidth restrictions to individual employees based on specific criteria.

Mr. Tavares mentioned, "With the help of customized policies, Cyberoam's Web and Application Filtering has efficiently controlled the unproductive usage of Internet."

Remote Resources Easily Accessible

Cyberoam's On-Appliance PPTP and SSL VPN solution provides Anywhere, Any Time and Any Device VPN connectivity. Thus, the remote employees can securely connect and access the Intranet and RDP with less configuration and easy setup. Mr. Tavares said, "With the help of Cyberoam we can easily access our resources from any location".

With the help of customized policies, Cyberoam's Web and Application Filtering has efficiently controlled the unproductive usage of Internet.

To Conclude

Mr. Tavares expressing his satisfaction stated, "Cyberoam is a good product and worth investment. It has really enabled us to improve our productivity."



Toll Free Numbers

USA : +1-800-686-2360 | India : 1-800-301-00013

APAC/MEA : +1-877-777-0368 | Europe : +44-808-120-3958

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