

Binham Travel LLC Relies on Cyberoam for Secured Inter-Office Connectivity and Remote Access



Case Study



Organization

Binham Travel LLC

Country

UAE, Asia

Industry/ Vertical

Tours and Travel



Corporate Profile

Established in 1979 as an integral part of the Bin Ham Group, Binham Travel LLC (BTLLC) is one of Abu Dhabi's leading Travel Management Companies. It enjoys a reputation for excellence in service, innovative technology and commitment to providing customers with a complete travel experience.

Internet plays a significant role for an organization that is in Tours and Travel industry. Moreover, BTLLC requires Internet for communicating with the customers, providing information online and for administrative purpose.

The BTLLC Challenge

Mr. Ashraf Yoosuf, the Financial Controller at BTLLC, said, "Unnecessary usage of Internet and lack of connectivity between the offices were our major concerns for the need of a security solution."

The network security issues they faced were:

Absence of Inter-Office Connectivity

Mr. Yoosuf said, "Our organization was devoid of a solution that could connect our offices with each other. Hence, secure Virtual Private Network (VPN) connectivity between the head office and the branch office was a matter of anxiety. Moreover, often our inter-office communications solely depended on long distance telephone calls which were very expensive. As a result, at times several issues were faced that held back our business profits."

No Control on Web Usage

Often employees in the company got diverted from the assigned tasks by wasting their time in downloading/uploading music, videos, chatting and unproductive surfing. Hence, Mr. Yoosuf wanted a solution that could keep all these distractions away from his employees, so that they are focused on their responsibilities.

The Cyberoam Solution

BTLLC was in search of a solution that could meet their security needs. Hence, on recommendations of Systrix, a partner to Cyberoam in UAE, they selected Cyberoam as the backbone to secure its network. They purchased Two (2) CR25ia appliances, One (1) at Corp (Head Office) and One (1) at Electra (Branch Office). Both the appliances are deployed in Gateway Mode. The benefits noticed after deploying Cyberoam are:

Firewall – Shielding the Network Fringe

Cyberoam's Firewall is Checkmark Level 5 and ICSA Certified. It protects the organization from DoS, IP Spoofing and other network attacks by providing stateful and deep packet inspection for network based security. It also provides a Fusion technology that enables to create policies for multiple features through a single interface.

Cyberoam's Checkmark and ICSA Certified Firewall provides protection against network attacks.

Availability of Secured Inter-Office Connection

Cyberoam's VPN bridges the geographical distances between the head office, remote user, and the branch offices. It ensures secure connectivity in a way that no invader can intervene with the data by any means. Also, its Threat-free Tunnelling Technology makes sure that no malware enters into the network. Moreover, its VPN connection failover feature offers continuous connectivity for IPSec and L2TP connections across multiple ISP gateways, automatically after the connection gets blocked.

Mr. Yoosuf said, "After implementing Site to Site IPSec VPN connection we are now able to securely access our Web Applications hosted at the head office".

Web Usage Limited

Cyberoam's Web Filtering solution blocks the undesirable content with its comprehensive database of 82+ categories so that no one can access them. Thus, it protects the employees from harmful content like porn and violence. Cyberoam's Application Filtering blocks all malware-laden sites, P2P, IMs, illegal audio, video, streaming media and other bandwidth-intensive download. Moreover, Cyberoam with its identity-based filtering, allows the administrator to create schedules and assign Internet access policies, surfing quota, time limits and bandwidth restrictions to individual user based on a certain criteria.

Mr. Yoosuf said, "Cyberoam has enabled us to block non-commercial web sites and harmful content, increasing productivity and concurrently reducing risk."

Malware Attacks Controlled

Cyberoam's Check Mark certified Gateway Anti-Virus and Anti-Spyware solution offers web, Email and Instant Messaging security against malware, including viruses, worms, Trojans, spyware and key loggers. Email, Web and VPN traffic is also scanned for malware. It also blocks attachments for specified file types like executables, media files, password-protected files etc. before any malware infects the network.

Mr. Yoosuf said, "Cyberoam's Anti-Virus has helped us immensely to control virus attacks, providing safe and sound network".

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To Conclude

Mr. Yoosuf said, "Cyberoam is a good product with best Technical Support. It promptly responds to all our queries."

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