



# Cyberoam Multi link Implementation Guide

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## Guide Sets

<b>Guide</b>	<b>Describes</b>
User Guide	
Part I – Getting Started	How to start using Cyberoam
Part II – Management	Management and Customization of Cyberoam
Console Guide	Console Management
Windows Client Guide	Installation & configuration of Cyberoam Windows Client
Linux Client Guide	Installation & configuration of Cyberoam Linux Client
HTTP Client Guide	Installation & configuration of Cyberoam HTTP Client
Analytical Tool Guide	Using the Analytical tool for diagnosing and troubleshooting common problems
Cyberoam - LDAP Integration guide	Configuration for integrating LDAP with Cyberoam for external authentication
Cyberoam – ADS Integration Guide	Configuration for integrating ADS with Cyberoam for external authentication
Multi Link Manager User Guide	Configuration of Multiple Gateways, load balancing and failover
VPN Management	Implementing and managing VPN
Cyberoam IDP Implementation Guide	Configuring, implementing and managing Intrusion Detection and Prevention
Cyberoam Anti Virus Implementation Guide	Configuring and implementing anti virus solution
Cyberoam Anti Spam Implementation Guide	Configuring and implementing anti spam solution

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## Typographic Conventions

Material in this manual is presented in text, screen displays, or command-line notation.

Item	Convention	Example
Server		Machine where Cyberoam Software - Server component is installed
Client		Machine where Cyberoam Software - Client component is installed
User		The end user
Username		Username uniquely identifies the user of the system
Part titles	Bold and shaded font typefaces	<b>Report</b>
Topic titles	Shaded font typefaces	Introduction
Subtitles	Bold & Black typefaces	Notation conventions
Navigation link	Bold typeface	<b>Group Management → Groups → Create</b> it means, to open the required page click on Group management then on Groups and finally click Create tab
Name of a particular parameter / field / command button text	Lowercase italic type	Enter policy name, replace policy name with the specific name of a policy Or Click Name to select where Name denotes command button text which is to be clicked
Cross references	Hyperlink in different color	refer to Customizing User database Clicking on the link will open the particular topic

## Overview

Welcome to the Cyberoam's – Multi Link Manager User Guide.

Cyberoam's integrated Internet security solution is purpose-built to meet the unified threat management needs of corporate, government organizations and educational institutions. It also provides assistance in improving Bandwidth management, increasing Employee productivity and reducing legal liability associated with undesirable Internet content access.

Cyberoam's - Weighted Load Balancing feature enables Network Managers to optimize network traffic and balance the load between multiple gateways/links. It also supports the failover detection and switchover mechanism to an alternate link when an active link goes down.

## Introduction

Load balancing is a mechanism that enables balancing traffic between various links. It distributes traffic among various links, optimizing utilization of all links to accelerate performance and cut operating costs. Employing a weighted round robin algorithm for load balancing, Cyberoam enables maximum utilization of capacities across the various links.

In addition to distributing traffic, Cyberoam detects link failure i.e. when a gateway stops responding or goes down and passes the traffic to the operating link. This safeguard helps you provide uninterrupted, continuous Internet connectivity to your users.

Using link load balancing provides organizations a way to achieve:

1. Traffic distribution that does not overburden any link
2. Automatic ISP failover
3. Improved User performance because of no downtime
4. Increased bandwidth scalability

## How it works

Load balancing is determined by the load metric i.e. weight. Each link is assigned a relative weight and Cyberoam distributes traffic across links in proportion to the ratio of weights assigned to individual link. This weight determines how much traffic will pass through a particular link relative to the other link.

Administrators can set weight and define how the traffic should be directed to providers to best utilize their bandwidth investments. Weight can be selected based on:

1. Link capacity (for links with different bandwidth)
2. Link/Bandwidth cost (for links with varying cost)

## Configuring Gateways

Basic load balancing consists of defining multiple gateways. During the installation, you have already configured the IP address of the default Gateway. Apart from defining gateway, configuration also consists of:

1. Assigning weight to each link
2. How to check for the link failure
3. What action to take in case of link failure

### Add Gateway

Select **System** → **Gateway** → **Manage Gateway(s)**

Manage Gateway(s)				Logout	Help	Cyberoam
Gateway Name	Gateway IPAddress	Weight	Select			
<b>DefaultGateway</b>	192.168.4.1	1	<input type="radio"/>			
<b>elticor</b>	203.88.135.209	1	<input type="radio"/>			
				<b>Failover Conditions</b>	<b>Add</b>	<b>Delete</b>

Screen – Multiple Gateway Configuration

Screen Elements	Description
Gateway Name	Displays Gateway name
Gateway IP address	Displays IP address of the Gateway configured IP address of a device Cyberoam uses to reach devices on different Network, typically a router
Weight	Displays weight assigned to the Gateway Used for load balancing and failover
Select	Allows to select the Gateway for adding failover condition or deleting the gateway itself
Failover Conditions button	Allows to add failover rules for the selected gateway Refer to Define Failover rules for more details
Add button	Allows to adds a new Gateway Refer to Add Gateway for more details
Delete button <b>Option available only if more than one gateway is defined</b>	Deletes the selected gateway Refer to Delete Gateway for more details

Table - Gateway Configuration screen elements

### Add Gateway

**Gateway Details**

Gateway Name*	<input type="text"/>
IP Address*	<input type="text"/>
Ethernet Port*	Select Here <span style="font-size: 0.8em;">▼</span>
Weight*	<input type="text"/>

Screen - Add Gateway

Screen Elements	Description
<b>Gateway Details</b>	
Gateway name	Assign unique name to the Gateway
IP address and port	IP address port of the Gateway
Weight	Assign weight to the gateway  Depending on the weight assigned, Cyberoam will select gateway for load balancing  Set weight as 0 (zero) to disables load balancing and pass the traffic through the default gateway  Set same weight to all the links to distribute traffic equally among all the links  Set different weights to various links to distribute traffic in the ratio of the proportions of the weight set
Add button	Defines a new Gateway
Cancel button	Cancels the current operation and returns to Manage Gateway page

Table - Add Gateway screen elements

## Delete Gateway

Select **System** → **Gateway** → **Manage Gateway(s)**

Manage Gateway			
		Logout	Help
			Cyberoam
Gateway Name	Gateway IPAddress	Weight	Select
<b>DefaultGateway</b>	192.168.1.254	1	<input type="radio"/>
<b>gateway</b>	192.168.1.203	2	<input checked="" type="radio"/>
			<input type="button" value="Add"/> <input type="button" value="Delete"/>

Screen - Delete Gateway

Screen Elements	Description
Select	Selects Gateway for deletion Click <i>Select</i> to select
Delete button	Deletes selected gateway Click to delete

Table - Delete Gateway screen elements

### Note

If only one gateway is defined then it cannot be deleted

## Source Network routing

Source Network routing allows Administrators to direct traffic generated from particular Network over designated links according to the business policies.

When you define Source based routing for a particular subnet, all the traffic coming from that subnet will be forwarded to the defined Interface.

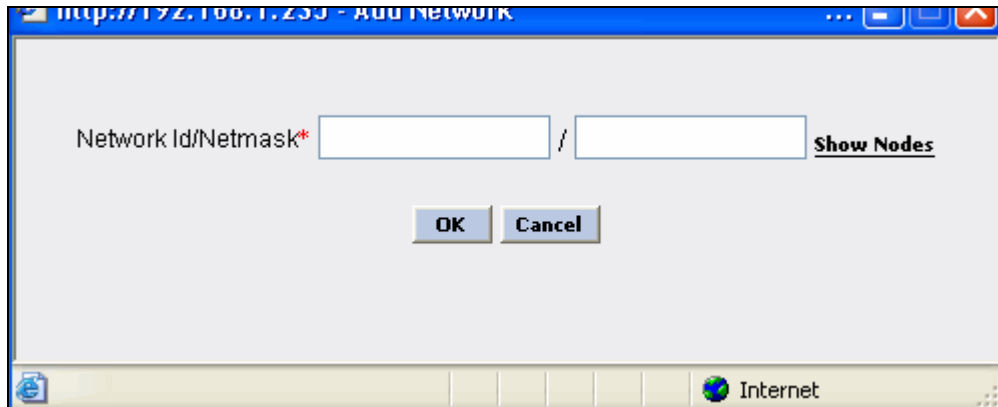
Select **System** → **Gateway** → **Manage Gateway(s)** and click gateway through which Network traffic is to be routed

Screen – Configure Gateway

Screen Elements	Description
<b>Gateway details</b>	
Gateway name	Displays Gateway name through which the Network traffic will be routed, modify if required
IP address and port	Displays Gateway IP address and port, modify if required
Weight	Displays the weight assigned to the gateway, modify if required
Save button	Saves the modified details
Cancel button	Cancels the current operation
<b>Networks explicitly routed through this gateway</b>	
Add Network button	Allows to add network which will be routed through the selected gateway  Click <i>Add Network</i> to add  Refer to Add Network for more details
Remove Network button	Allows to remove network  Refer to Remove Network for more details

Table – Configure Gateway screen elements

## Add Network

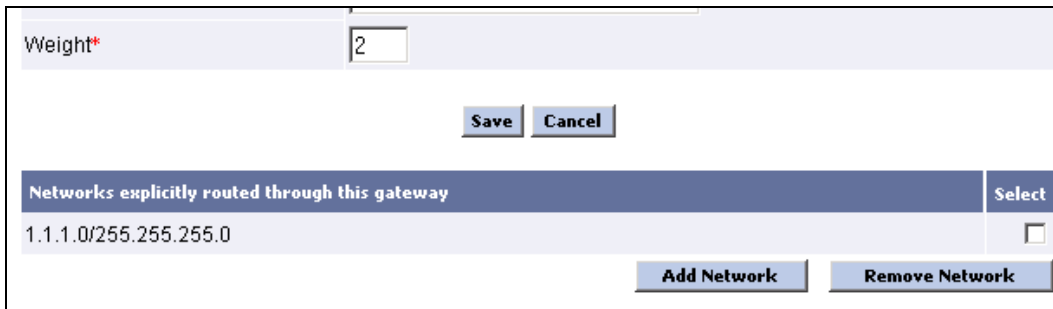


Screen - Add Network screen

Screen Elements	Description
Network ID	Specify Network ID for the Network to be added to the selected Gateway
Net mask	Specify Net mask for the Network
Show Nodes link	Opens a new window and displays list of Nodes in the Network
Ok button	Adds Network to the Gateway
Cancel button	Cancels the current operation

Table - Add Network screen elements

## Remove Network



Screen - Remove Network screen

Screen Elements	Description
Select	Selects Network for deletion Click <i>Select</i> to select
Remove Network button	Deletes selected Network Click to delete

Table - Remove Network screen elements

## Gateway failover

Gateway failover provides link failure protection i.e. when one link goes down; the traffic is switched over to the active link. The transition is seamless and transparent to the end user with no disruption in service i.e. no downtime.

Whenever Cyberoam detects a failed link, it stops sending traffic to the failed link and sends traffic to the other available link. If two or more links are active when failure is detected, traffic is distributed among the active links in the ratio of the weights assigned to them.

Cyberoam continuously checks for the status of dead link and when the dead link is available again, it is reused.

### Configuration

Once the links are configured for load balancing, define link failover rule.

#### **Failover rules**

The transition from dead link to active link is based on the failover rule defined for the link. Failover rule specifies:

1. how to check whether the link is active or dead
2. what action to take when link is not active

Failover rule has the form:

```
IF
  Condition 1
  AND/OR
  Condition 2
then
  Action
```

Depending on the outcome of the condition, traffic is shifted to any other available gateway.

By default, Cyberoam creates Ping rule for every gateway. Cyberoam periodically sends the ping request to check health of the link and if link does not respond, traffic is automatically sent through another available link.

Select **System** → **Gateway** → **Manage Gateway(s)**

Select Gateway for which the failover rule is to defined and Click Failover Conditions

The screenshot shows the 'Manage Gateway(s)' interface. At the top, there are navigation links for 'Logout', 'Help', and 'Cyberoam'. Below this is a table with the following data:

Gateway Name	Gateway IPAddress	Weight	Select
DefaultGateway	192.168.4.1	1	<input type="radio"/>
eltiecor	203.88.135.209	1	<input type="radio"/>

Below the table, there are buttons for 'Failover Conditions', 'Add', and 'Delete'. A modal window titled 'Configure Failover conditions' is open, showing the following details:

**Gateway details**

Name	second
IP Adress	192.168.1.203

**Failover Rules**

Buttons: Add, Edit, Delete

IF...  Not able to PING on IP Address '192.168.1.203'

Then... "SHIFT to another available Gateway"

Buttons: Add, Edit, Delete

Screen – Manage Gateway

Screen Elements	Description
<b>Gateway details</b>	
Name	Displays Gateway name for which the failover rule will be created
IP Address	Displays Gateway IP address
<b>Failover Rules</b>	
Add button	Allows to define a rule Click to add Refer to Add Failover rule for more details
Edit button	Allows to edit a rule Click to edit Refer to Edit Failover rule for more details
Delete button	Allows to remove a rule Refer to Remove Failover rule for more details

Table – Manage Gateway screen elements

### Add Failover rule

1. Select **System → Gateway → Manage Gateway(s)**
2. Select Gateway and Click Failover Condition
3. Click Add
4. Specify communication Protocol i.e. TCP, UDP, PING (ICMP). Select the protocol depending on the service to be tested on the host.
5. Specify Port number for communication
6. Specify Host

Host must be represented by the computer or Network device which is permanently running or most reliable.

Specify whether all of the rule conditions must be met before the specified action occurs (AND) or whether at least one must be met (OR) by selecting AND or OR

A request on the specified port is send to the Host. If Host does not respond to the request, Cyberoam considers the Host as 'dead', stops sending traffic to the Host and sends traffic through another available Host

7. Click Save

**Configure Failover conditions**
Logout
Help

**Gateway details**

Name	second
IP Adress	192.168.1.203

**Failover Rules**

**IF...**

Not able to **Connect**  **Port**  **on IP Address**

Not able to **Connect**  **Port**  **on IP Address**

**Then...**

**"SHIFT to another available Gateway"**

Screen – Add Failover rule

**Edit Failover rule**

1. Select **System** → **Gateway** → **Manage Gateway(s)**
2. Select Gateway and Click Failover Condition
3. Click Edit
4. Modify condition as per requirement
5. Click Save

**Configure Failover conditions** Logout Help

---

**Gateway details**

Name	second
IP Address	192.168.1.203

---

**Failover Rules**

**IF...**

Not able to **Connect**  **Port**  on **IP Address**

Not able to **Connect**  **Port**  on **IP Address**

**Then...**

**"SHIFT to another available Gateway"**

---

Screen – Edit Failover rule

### Remove Failover rule

1. Select **System** → **Gateway** → **Manage Gateway(s)**
2. Select Gateway and Click Failover Condition
3. Click the condition to be removed
4. Click Delete
5. Click OK to save

### Configure Failover conditions

Gateway details	
Name	second
IP Address	192.168.1.203

#### Failover Rules

**Add** **Edit** **Delete**

**IF...**

Not able to **PING** on **IP Address '192.168.1.203'**

**OR**

Not able to **Connect TCP Port '23'** on **IP Address '192.168.1.203'**

**Then...**

**"SHIFT to another available Gateway"**

**Add** **Edit** **Delete**

**OK**

Screen – Delete Failover rule

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