

## Release Information

Compatible versions: V 9.4.3.2, 9.4.3.3

### ***Upgrade Information***

Upgrade type: Automatic upgrade.

***Compatibility Issues: None***

## Introduction

This document contains the release notes for Cyberoam version 9.4.3 build 4. It is a maintenance release with few bug solved that improves quality, reliability, and performance.

## Bugs Solved

The purpose of this list is to give an overview of the bugs fixed in the current release. The ID denotes the internal Cyberoam bug tracking ID and the description explains problem.

Bug ID – 3822

Description – HTTP proxy daemon does not come up after factory reset.

Bug ID – 3823

Description – Web Categories Database (Webcat) is an appliance specific database. Cyberoam does not check the appliance model before upgrading the Webcat. Due to this, incorrect Webcat upgrade was applied to Cyberoam CR 25i appliances.

From this release onwards, Cyberoam will check the appliance model before upgrading the Web Categories Database (Webcat).

## General Information

### Technical Assistance

If you have problems with your system, contact customer support using one of the following methods:

- Email id: [support@cyberoam.com](mailto:support@cyberoam.com)
- Telephonic support
- Asia Pacific, Australia & New Zealand: +91-79-66065777, +91-79-26400707
- USA & Other Countries: +1-201-484-7733/7581, +1-866-663-CYBR (toll free)

Please have the following information available prior to contacting support. This helps to ensure that our support staff can best assist you in resolving problems:

- Description of the problem, including the situation where the problem occurs and its impact on your operation
- Product version, including any patches and other software that might be affecting the problem
- Detailed steps on the methods you have used to reproduce the problem
- Any error logs or dumps

### Technical Support Documents

Knowledgebase: <http://kb.cyberoam.com>

Documentation set: <http://docs.cyberoam.com>

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