

Product Release Information

Product: Cyberoam

Release Number: 9.4.0 build 3

Release Date: 15th November 2006

Compatible versions: 9.4.0 build 2

Upgrade procedure: Automatic

Customer Support: For more information or support, please visit www.cyberoam.com or email at support@cyberoam.com

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Introduction

This document contains the release notes for Cyberoam version 9.4.0 build 3. The following sections describe the release in detail and provide other information that supplements the main documentation.

This is a maintenance release for optimizing various subsystems to improve quality, reliability, and performance.

Enhancements

Performance improvement

Performance enhancement in HTTP, POP3, IMAP, FTP Proxy and kernel parameters to increase throughput and no. of connections. This feature will be supported only in CR 1000i and 1500i appliances.

Bugs fixes

The purpose of this list is to give an overview of the bugs fixed in the current release. The ID denotes the internal Cyberoam bug tracking ID and the description explains problem.

Bug ID – 2156

Description – In User My Account, Cyberoam displayed Printer Usage Status page even after Printing Management module was discontinued.

Bug ID – 2159

Description – In 'What's this' help on the Migrate Users page, Cyberoam displayed help for Mail Management and Mail Quota even after Mail Management module was discontinued.

Bug ID – 2312

Description – FTP servers which implemented REP_CODE were not supported.

Bug ID – 2313

Description – Cyberoam did not perform Anti Virus and Anti Spam scanning if POP3 client implemented TOP command.

Bug ID – 2314

Description – Cyberoam displayed Dial up menu in Telnet Console even after Dial up feature was discontinued.

Bug ID – 2315

Description – Cyberoam did not display traffic discovery reports if the data uploaded or downloaded was above 2 GB.

Bug ID – 2320

Description – Cyberoam displayed incomplete Anti Spam report for the current date.

Bug ID – 2326

Description – After Factory reset, users were not able to:

- Create Certificate
- Create IPSec Connection as blank page was displayed

How to Report Problems

If you have problems with your system, contact customer support using one of the following methods:

- Email id: support@cyberoam.com
- Telephone number : +91-79-26400707

Please have the following information available prior to contacting support. This helps to ensure that our support staff can best assist you in resolving problems:

- Description of the problem, including the situation where the problem occurs and its impact on your operation
- Product version, including any patches and other software that might be affecting the problem
- Detailed steps on the methods you have used to reproduce the problem
- Any error logs or dumps

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